

Job Description

Job Title: SMS Support Worker – Non-clinical Accountable to: SMS Service Manager Location: HMP Preston

Practice Plus Group's mission is **Access to Excellence**. Our core values are;

- we treat patients and each other as we would like to be treated
- we act with integrity
- we embrace diversity
- we strive to do things better together

Patients can only access excellence if we commit to living our values in everything we do when we're at work.



We believe in putting the patient first, regardless of the environment or their history. The prison population is one of the most vulnerable and challenged patient groups in society and the delivery of their health care is conducted within often difficult and demanding environments.

The role

As a Substance Misuse Support Worker, you will assist the substance misuse team in the delivery of immediate and ongoing support for people who are referred to the substance misuse team. You will be expected to support people to access care and treatment appropriately within the prison setting. You will contribute to the positive and aspirational workings of the integrated substance misuse team, ensuring that each person is treated with care, respect and dignity. The post holder will support with the co-facilitation of psychosocial interventions whilst providing valuable administrative support within the integrated substance misuse team.

You will;

Provide High quality administrative duties. Promoting the recovery journey of those seeking support whilst in a custodial environment and beyond. Listening to and acting on their feedback so that care is personalised and informed by what matters to them. You will support a programme of psychosocial interventions, along with information and advice on substance misuse, alcohol, smoking cession etc.

Deliver Administrative support to the integrated substance misuse team. You will deliver triage assessments to initiate recovery plans and conduct second checking for the dispensing of controlled medication. You will use IT systems, clinical templates and data to ensure reporting is accurate.

Inspire Excellence by dealing with people who access our service and colleagues professionally. Forge strong links within our teams, our partners and stakeholders and provide a service that people can trust, feel safe within and feel proud of.



Promote Best practice and evidence-based care. You will promote wellbeing through our overarching wellbeing approach, demonstrating empathy and understanding to those who engage with our service.

Share a good working knowledge of recovery, inclusion and reintegration. Knowledge, skills and expertise to ensure safe care and effective engagement with multi-disciplinary teams of clinical and non-clinical colleagues who support each other to strive for excellence.



About you

- Evidence of CPD
- Knowledge and experience in the provision of structured psychosocial interventions
- Experience of working within the substance misuse multi-disciplinary framework
- A non-judgmental and compassionate approach
- Excellent communication skills
- Good IT skills and IT literacy
- Ability to work within a busy environment
- Ability to work unsupervised whilst following policy and procedures



Additional information

Disclosure and Barring Service- a Disclosure and Barring Service disclosure at the enhanced level is required for this role. A risk assessment will be undertaken if necessary.

Prison Vetting- a HMPPS (His Majesties Prison and Probation Service) clearance is required for this role in accordance with Ministry of Justice, plus local prison vetting.

Education and Training- continuing professional development is encouraged and an annual appraisal system is in place to discuss ongoing objectives and support revalidation.