



Practice Plus Group

## Job Description

**Job Title: Complex Care Practitioner- West Midlands HiJ**

**Accountable to: Head of Healthcare**

**Professionally accountable to: Regional Primary Care Lead Nurse**

Practice Plus Group's mission is **Access to Excellence**. Our core values are;

- we treat patients and each other as we would like to be treated
- we act with integrity
- we embrace diversity
- we strive to do things better together

Patients can only access excellence if we commit to living our values in everything we do when we're at work.

We believe in putting the patient first, regardless of the environment or their history. The prison population is one of the most vulnerable and challenged patient groups in society and the delivery of their health care is conducted within often difficult and demanding environments.



### The role

Following the successful approval of a Service Development Improvement Plan (SDIP), we are offering a 12-month secondment opportunity for an experienced Healthcare professional to lead and develop this new innovation. Working with the project lead, duties will include:

- Liaison with secondary care services and other stakeholders to ensure a safe and effective discharge back into the prison setting with the appropriate care package in place
- Provide education to Secondary Services regarding what services are delivered within the HiJ setting
- Work with the Clinical Hub specialist in the proactive management of LTC identifying patients who would the criteria for the "Complex Care Register"
- Develop and formulate a "Complex Care Register" for the region
- Lead on the development of the RMPCC process
- Support and assist sites on a local level, the management of complex patients
- Develop a outcomes framework showcasing the success of the pilot which can be shared with PPG management team and NHSE
- Represent PPG on the Regional 24-hour resource meeting
- Develop and implement a Social Care Strategy for the region
- Support and assist sites on a local level, with the management of those patients breaching NHS wait times

- Take regional oversight of those patients on Medical Hold
- Undertake audits for emergency escorts and bed watch admissions and provide recommendations for sites where appropriate

A hybrid role, based at home with the expectation of travel throughout the region you will be an autonomous clinician with an ability to manage your own workload.

Demonstrating critical thinking in a safe clinical decision-making process. You will demonstrate safe, competent expert holistic care, including assessment and diagnostic skills. Communicating and working collaboratively with the interdisciplinary teams across sites to meet the needs of patients, supporting the delivery of the Frailty framework and LTC workstream and providing clinical education and leadership, upskilling the local workforce.



### About you

- Registered Adult Nurse
- Current professional qualification (NMC)
- A minimum of 2 years' experience at a Senior Staff Nurse level (Band 6 NHS equivalent)
- Specialist interest in care of the older person/Complex patients
- Experience of managing your own caseload
- Experience of liaison with external stakeholders, including NHSE and Secondary care services
- Strong IT skills and IT literacy including competence in digital platforms for consultation and Outlook and SystmOne
- Evidence of relevant Continued Professional Development (CPD)
- To maintain a high standard of clinical practice through self-directed learning, peer supervision/review and attendance and participation in training and supervision sessions.



### Additional information

**Disclosure and Barring Service-** a Disclosure and Barring Service disclosure at the enhanced level is required for this role. A risk assessment will be undertaken if necessary.

**Prison Vetting-** a HMPPS (Her Majesties Prison and Probation Service) clearance is required for this role in accordance with Ministry of Justice, plus local prison vetting.

**Education and Training-** continuing professional development is encouraged and an annual appraisal system is in place to discuss ongoing objectives and support revalidation.

