**Job Description**

**Job Title: Release and Transfer Non Clinical Lead**

**Reportable to: Deputy Head of Healthcare**

**Accountable to: Head of Healthcare**

Practice Plus Group’s mission is **Access to Excellence**. Our core values are;

* we treat patients and each other as we would like to be treated
* we act with integrity
* we embrace diversity
* we strive to do things better together

Patients can only access excellence if we commit to living our values in everything we do when we’re at work.

We believe in putting the patient first, regardless of the environment or their history. The resident population is one of the most vulnerable and challenged patient groups in society and the delivery of their health care is conducted within often difficult and demanding environments.



**The role**

In order to meet the needs of patients in our immigration estate, Practice Plus Group have developed a new integrated approach to the provision of care. Teams will work together at each stage of the patient journey, supporting them as they arrive in detention (Early Days in Custody Team), delivering the care they need, promoting good health and supporting resettlement (Planned Care Team) and responding to urgent and emergency needs (Unscheduled Care Team).

As the lead you will implement the pathway that creates a smooth pathway for our patients back into the community or transferred to another establishment.

You will be expected to work collaboratively with release teams in the centre along with outside organisations.

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Management of key risks associated with resettlement include:

* Disengagement/apathy towards recovery due to length of stay in the justice system.
* Anxiety related to housing, relationships and financial concerns.
* Newly sentenced, resulting in increased suicide /self-harm risk
* Detoxing on transfer
* Mental illness
* Poorly managed challenging behaviours.
* Attend a multi-disciplinary pre-release meeting that includes representatives from safer custody, healthcare and external services.
* Liaise with social care providers
* Liaise with other establishments on receiving and send out patients for their transfer.

Your role will consist of holding a complex case release meeting and attending complex release meetings and for complex transfers make sure that an adequate handover has been given. You will also work alongside the Early days clinical Lead.

You will also;

**Provide o**utstanding evidence based care, listening and acting on patient feedback. Ensuring that care is personalised and informed by what matters to them.

**Deliver** non-judgemental care by leading the team to deliver care that is safe, high quality, patient centred whilst meeting CQC requirements following our policies, procedures and always considering safeguarding.

**Inspire** excellence in your colleagues by pro-actively leading and motivating the team recognising that our workforce is our most valuable asset. You will provide l leadership to the release and transfer team to ensure we provide a service that people can trust, feel safe within and feel proud of.

**Promote** best practice, clinical supervision, evidence based care and continuous quality improvement embedding a culture of reflection and shared learning.

**Share** knowledge, skills and expertise to ensure safe care and support your colleagues to do a great job

**About you**

* Evidence of implementation of local and national policies e.g. NICE guidance, developing protocols/care pathways and monitoring effectiveness
* Knowledge of the statutory requirements for the safeguarding of adults and children
* Willing to be innovative and embrace learning through continued professional development and the practical application of new skills in the workplace
* Excellent communication skills and ability to communicate openly, consistently and clearly
* A non-judgmental, patient centred and compassionate approach
* Good IT skills and IT literacy
* Proactive problem solving skills
* Flexible attitude to working arrangements
* Ability to work within a busy environment
* Line management experience



**Additional information**

**Disclosure and Barring Service-** a Disclosure and Barring Service disclosure at the enhanced level is required for this role. A risk assessment will be undertaken if necessary.

**Counter terrorism clearance-** a Home office ) clearance is required for this role in accordance with home office vetting.

**Education and Training-** continuing professional development is encouraged and an annual appraisal system is in place to discuss ongoing objectives and support revalidation.