

Job Description

Job Title: Deputy Head of Healthcare
Accountable to: Head of Healthcare

Practice Plus Group's mission is **Access to Excellence**. Our core values are;

- we treat patients and each other as we would like to be treated
- we act with integrity
- we embrace diversity
- we strive to do things better together

Patients can only access excellence if we commit to living our values in everything we do when we're at work.



We believe in putting the patient first, regardless of the environment or their history. The prison population is one of the most vulnerable and challenged patient groups in society and the delivery of their health care is conducted within often difficult and demanding environments.

The role

As a Deputy Head of Healthcare you will deputise for the Head of Healthcare in all aspects of their role. You will lead the teams on a day to day basis providing clinical and non-clinical oversight.

You will;

Provide outstanding evidence-based care to our patients by seeking out, listening to and acting on feedback so that patient engagement is at the centre of service delivery. You will also provide day to day operational service delivery and data which has integrity, in a timely manner to meet commissioner expectations.

Deliver non-judgemental, compassionate care within the financial framework that is safe, high quality and in line with CQC requirements. This will be achieved through adherence to policies and procedures and compliance with statutory responsibilities whilst driving excellence.

Inspire trust and excellence in your people by pro-actively leading the service and motivating the team, recognising that our workforce is our most valuable asset. Key stakeholders will be assured knowing we provide a service that people can trust, feel safe within and feel proud of.

Promote Best practice, clinical supervision, evidence based care and continuous quality improvement embedding a culture of shared learning.

Share knowledge, skills and expertise to ensure safe care, and lead multi-disciplinary teams of clinical and non-clinical colleagues who support each other to do a great job.



About you

- Professional registration with a regulatory body. e.g., NMC
- Degree or appropriate equivalent level of experience or clinical qualification
- Experience leading clinical and non-clinical teams
- Experience of working in CQC or equivalent registered services such as HMIP
- Experience of patient management or meeting commissioner expectations
- Experience developing effective working relationships with internal and external stakeholders
- Understanding of clinical governance
- Budgetary management
- Experience in Quality Improvement
- Good IT skills and IT literacy including experience of data reporting
- Knowledge of Clinical and non-clinical healthcare policies and best practice
- Proactive problem solving skills
- Flexible attitude to working arrangements
- Motivated as an individual and when working in a team
- Able to work within a busy environment understanding how to prioritise and delegate effectively

- Willing to learn and develop being committed to self-development personally and professionally



Additional information

Disclosure and Barring Service- a Disclosure and Barring Service disclosure at the enhanced level is required for this role. A risk assessment will be undertaken if necessary.

Prison Vetting- a HMPPS (His Majesties Prison and Probation Service) clearance is required for this role in accordance with Ministry of Justice, plus local prison vetting.

Education and Training- continuing professional development is encouraged and an annual appraisal system is in place to discuss ongoing objectives and support revalidation.