



Job Description

Job Title: Pharmacy Support Staff (Pharmacy Assistant/Pharmacy Dispenser)
Accountable to: Responsible Pharmacist / Head of Healthcare

Practice Plus Group's mission is **Access to Excellence**. Our core values are;

- we treat patients and each other as we would like to be treated
- we act with integrity
- we embrace diversity
- we strive to do things better together

Patients can only access excellence if we commit to living our values in everything we do when we're at work.



We believe in putting the patient first, regardless of the environment or their history. The prison population is one of the most vulnerable and challenged patient groups in society and the delivery of their health care is conducted within often difficult and demanding environments.

The role

As pharmacy support staff, you will become an integral member of the pharmacy team, as well as a valued member of the multidisciplinary clinical healthcare team.

You will;

Provide high quality support to the supply, preparation and assembly of medicines under the direction of the Responsible Pharmacist if working on a registered pharmacy site. Contributing to services such as medicines reconciliation, managing stock medicines, safe transportation of medicines, and provide support to a safe and secure medicines administration service whilst following policies, protocols and standard operating procedures.

Deliver non-judgmental and patient centered care. You will make a real difference as a key member of a multidisciplinary team of healthcare and pharmacy professionals supported through our bespoke Health in Justice competency frameworks, policies and protocols, and always considering safeguarding.

Inspire excellence by forging strong links within our teams, partners and stakeholders and providing a service that people can trust, feel safe within and feel proud of. Within the scope of the professional standards, we will work together to make a real difference to all the people we support, and make Practice Plus Group a place where each of us feels appreciated, challenged and supported to do our best work – fulfilling the lives of others.

Promote best practice, patient centered care by upholding professionalism in line with the GPhC standards. As pharmacy support staff, you will promote continuous quality improvement embedding a culture of shared learning and will encourage patients to be actively involved in their own health and wellbeing, promoting a healthy life-style as guided through our overarching Wellbeing Approach.

Share knowledge and skills by engaging with continuous professional development, reflection and supervision. You will share integrity and fair conduct, and have the courage to say when something is wrong.

About you

- Medicines handling / pharmacy experience required, preferably through a GPhC recognised course.
- English and Maths GCSE Grade C/4 or above/equivalent E.g., Functional skills Level 2
- Excellent communication skills
- Have the ability to recognise your own value and that of others
- Good IT skills and IT literacy
- A non-judgmental approach and compassionate approach
- Ability to work within a busy environment
- Ability to work with minimal supervision whilst following policy and procedures



Additional information

Disclosure and Barring Service- a Disclosure and Barring Service disclosure at the enhanced level is required for this role. A risk assessment will be undertaken if necessary.

Prison Vetting- a HMPPS (His Majesties Prison and Probation Service) clearance is required for this role in accordance with Ministry of Justice, plus local prison vetting.

Education and Training- Practice Plus Group are committed to the professional development of their workforce and an annual appraisal system is in place to discuss ongoing objectives.

Further professional development - We are proud to offer you the opportunity to further your training and development through a GPhC recognised pharmacy technician qualification, allowing professional registration with the GPhC.

Once qualified and registered as a pharmacy technician, you will have the opportunity to continue your training and development journey through a bespoke primary care focused pharmacy technician enhancing practice developmental pathway.