

## Job Description

**Job Title:** Healthcare Assistant  
**Accountable to:** Senior Nurse

Practice Plus Group's mission is **Access to Excellence**. Our core values are;

- we treat patients and each other as we would like to be treated
- we act with integrity
- we embrace diversity
- we strive to do things better together

Patients can only access excellence if we commit to living our values in everything we do when we're at work.



We believe in putting the patient first, regardless of the environment or their history. The prison population is one of the most vulnerable and challenged patient groups in society and the delivery of their health care is conducted within often difficult and demanding environments.

### The role

As a prison healthcare assistant / healthcare support worker you will;

**Provide** outstanding evidence based care to our patients seeking out, listening to and acting on their feedback so that care is personalised and informed by what matters to them. You will contribute to and implement care packages, assist with health promotion, wellbeing and clinics.

**Deliver** non-judgemental care involving anything from health promotion clinics and observations to supporting the nursing and pharmacy teams in primary care within healthcare centres and on wings and house blocks. You'll make a real difference as defined throughout our bespoke HiJ competency framework following our policies, procedures and always considering safeguarding.

**Inspire** excellence by forging strong links within our teams, our partners and stakeholders and providing a service that people can trust, feel safe within and feel proud of.

**Promote** best practice, evidence based care and continuous quality improvement embedding a culture of shared learning. You will promote patient wellbeing through our overarching Wellbeing Approach, demonstrating empathy and understanding to our patients.

**Share** knowledge and skills to ensure safe care and support each other to do a great job engaging with the process of reflection and supervision.



### About you

- Evidence of CPD
- NVQ level 2/3 or equivalent in Health and Social Care
- A non-judgmental and compassionate approach
- Excellent communication skills
- Good IT skills and IT literacy
- Ability to work within a busy environment
- Ability to work unsupervised whilst following policy and procedures



### Additional information

**Disclosure and Barring Service-** a Disclosure and Barring Service disclosure at the enhanced level is required for this role. A risk assessment will be undertaken if necessary.

**Prison Vetting-** a HMPPS (Her Majesties Prison and Probation Service) clearance is required for this role in accordance with Ministry of Justice, plus local prison vetting.

**Education and Training-** continuing professional development is encouraged and an annual appraisal system is in place to discuss ongoing objectives and support revalidation.