

Job Description

Job Title: **Unscheduled Care Lead**
Accountable to: **Deputy Head of Healthcare**

Practice Plus Group's mission is **Access to Excellence**. Our core values are;

- we treat patients and each other as we would like to be treated
- we act with integrity
- we embrace diversity
- we strive to do things better together

Patients can only access excellence if we commit to living our values in everything we do when we're at work.



We believe in putting the patient first, regardless of the environment or their history. The prison population is one of the most vulnerable and challenged patient groups in society and the delivery of their health care is conducted within often difficult and demanding environments.

The role

As the Unscheduled Care Lead you will:

Provide Leadership and line management for those within the Unscheduled care team. Provide outstanding evidence based care to our patients by seeking out, listening to and acting on feedback so that patient engagement is at the centre of service delivery. You will also provide day to day operational service delivery and data which has integrity, in a timely manner to meet commissioner expectations.

Deliver excellence in all areas of your role. Deliver non-judgemental, compassionate care within the prison that is safe, high quality and in line with CQC requirements. This will be achieved through adherence to policies and procedures and compliance with statutory responsibilities whilst driving excellence.

Inspire your team and the wider Integrated team to deliver high quality care and effective interventions to residents at the prison. Inspire trust and excellence in your team by pro-actively leading the service and motivating the team, recognising that our workforce is our most valuable asset.

Promote best practice in the field of unscheduled care, triage and emergency response. Promote Best practice, clinical supervision, evidence based care and continuous quality improvement embedding a culture of shared learning

Share ideas and innovations to ensure we meet the contractual requirements. Share knowledge and expertise to build confidence and knowledge in the team (as well as with the prison operator) regarding emergency responses.

About you

- Degree or appropriate equivalent level of experience or clinical qualification
- Experience leading multi-disciplinary teams
- Experience of working in CQC or equivalent registered services such as HMIP
- Experience of client management or meeting commissioner expectations
- Experience developing effective working relationships with internal and external stakeholders
- Understanding of clinical governance
- Good IT skills and IT literacy including experience of data reporting
- Knowledge of healthcare policies and best practice
- Proactive problem solving skills
- Flexible attitude to working arrangements
- Motivated as an individual and when working in a team
- Able to work within a busy environment understanding how to prioritise and delegate effectively
- Willing to learn and develop being committed to self-development personally and professional



Additional information

Disclosure and Barring Service- a Disclosure and Barring Service disclosure at the enhanced level is required for this role. A risk assessment will be undertaken if necessary.

Prison Vetting- a HMPPS (Her Majesties Prison and Probation Service) clearance is required for this role in accordance with Ministry of Justice, plus local prison vetting.

Education and Training- continuing professional development is encouraged and an annual appraisal system is in place to discuss ongoing objectives and support revalidation.