

## Job Description

**Job Title:** Emergency Care Technician

**Accountable to:** Paramedic / Clinical Lead

Practice Plus Group's mission is **Access to Excellence**. Our core values are;

- we treat patients and each other as we would like to be treated
- we act with integrity
- we embrace diversity
- we strive to do things better together

Patients can only access excellence if we commit to living our values in everything we do when we're at work.



We believe in putting the patient first, regardless of the environment or their history. The prison population is one of the most vulnerable and challenged patient groups in society and the delivery of their health care is conducted within often difficult and demanding environments.

### The role

The Emergency Care Technician (ECT) role is responsibility for providing predominately unscheduled care to patients within Health in Justice, including responding to medical emergencies and assessing acutely unwell patients. ECT's will provide high quality care within our primary care services for patients. In conjunction with the multi-professional team of GP's, Nursing and Allied health professionals you will use your knowledge, experience and competency to provide care, including where required planned care interventions.

As an Emergency Care Technician with Practice Plus Group, you will;

**Provide** outstanding effective care using appropriate knowledge and skills whilst meeting best practice and current clinical guidance, acting within the scope of practice as defined in the role of Emergency Care Technician.

You will provide the highest standards of clinical and personal care requirements for patients in a safe, timely and efficient manner within primary care setting.

**Deliver** non-judgemental unscheduled care, being personally accountable and responsible for clinical decisions made. You'll make a real difference embedding PPG's Strategies and following our policies, procedures and always thinking *Safeguarding*.

To ensure a continuous duty of care to patients, within the level of training and competency, ensuring an appropriate level of monitoring and treatment is maintained until patients care is handed over.

**Inspire** forge strong links with our patients and partners, providing a service that people can trust, feel safe within and feel proud of.

**Promote** best practice, clinical supervision, evidence based care and continuous quality improvement, embedding a culture of reflection and shared learning Patients taking ownership for their health and wellbeing.

**Share** knowledge, skills and expertise to ensure safe care. You will use your skills and knowledge to develop and support other staff and students.

### About you

- Edexcel/IHCD training programme, or equivalent (BTEC level 3 Ambulance Aid)
- Evidence of personal development in previous employment
- Evidence of continued professional development
- Experience of autonomous working
- Relevant work experience – responding within community setting
- Must be able to carry up to 9kg – emergency response bag, across site and including multiple level floors
- Ability to communicate in a variety of settings with patients of varying levels of understanding
- Able to present factual information and refer questions to others where appropriate
- Ability to develop effective interpersonal relationships with colleagues
- Experience of patient safety systems and processes including quality assurance of patient safety
- To have proven compassionate and inclusive skills when caring for patients
- Knowledge of the statutory requirements for the safeguarding of adults and children
- Promotes a patient centred approach to patient care and service improvement
- Able to accurately record within medical notes
- Complete an accurate handover of care using recognised models
- Carry out clinical interventions within scope of practice, training and competency
- Able to travel for training, supervision and meetings as required in role



### Additional information

**Disclosure and Barring Service-** a Disclosure and Barring Service disclosure at the enhanced level is required for this role. A risk assessment will be undertaken if necessary.

**Prison Vetting-** a HMPPS (Her Majesties Prison and Probation Service) clearance is required for this role in accordance with Ministry of Justice, plus local prison vetting.

**Education and Training-** continuing professional development is encouraged and an annual appraisal system is in place to discuss ongoing objectives and support revalidation.