

## Job Description

**Job Title:** Planned Care Team Leader  
**Accountable to:** Advanced Clinical Practitioner

Practice Plus Group's mission is **Access to Excellence**. Our core values are;

- we treat patients and each other as we would like to be treated
- we act with integrity
- we embrace diversity
- we strive to do things better together

Patients can only access excellence if we commit to living our values in everything we do when we're at work.

We believe in putting the patient first, regardless of the environment or their history. The prison population is one of the most vulnerable and challenged patient groups in society and the delivery of their health care is conducted within often difficult and demanding environments.



### The role

This role will lead our 'Planned Care Team' who are a bespoke multidisciplinary team delivering routine planned, follow up and recovery care for patients. The Planned Care team will be the largest team in healthcare made up of; a variety of registered and non-registered professionals ensuring our patients receive integrated and co-ordinated care. Your team and you will continue the care of men within the prison, taking over from the 'Early Days in Custody team after the first 10 days of a patient's journey.

The aim of the Planned Care Team is to provide the long term treatment and support for the men in our care. The post holder will lead a team which will help a patient manage their health. As a multi professional team, you will be developing innovative ways to encourage this large patient group to manage their conditions and support their recovery. As the leader of the team you will work with the Head of Healthcare and Deputy Head of Healthcare to develop processes and methods to treat, inform and guide the patient group through their treatment, recovery and long term goals. Your team will be made up of dedicated; public health, mental health, primary care and substance misuse practitioners.

You will provide visible leadership, being accountable for the quality and assurance agenda, continually reviewing care and identify areas of learning within your team. Working with the other clinical leads, you will ensure all team members from Early Days, Planned Care and Unplanned Care teams are well supported through regular clinical and management supervision. As a member of the services leadership team you will be expected to introduce and embed new ways of working through innovation and respond to new service requirements, whilst continually enhancing care provided to our patients.

You will also;

**Provide** outstanding evidence based care to our patients by seeking out, listening to and acting on feedback. Ensuring that care is personalised and informed by what matters to them. You will provide clinical expertise and expert advice to drive up clinical performance.

**Deliver** non-judgemental care that is safe, high quality, patient centred whilst meeting CQC requirements, following our policies, procedures and always considering safeguarding.

**Inspire** excellence in your colleagues by pro-actively leading the service and motivating the team recognising that our workforce is our most valuable asset. You will forge strong links with our partners and stakeholders, providing a service that people can trust, feel safe within and feel proud of.

**Promote** best practice, clinical supervision, evidence based care and continuous quality improvement, embedding a culture of reflection and shared learning.

**Share** knowledge, skills and expertise to ensure safe care supporting your clinical and non-clinical colleagues to do a great job.

### About you

- Registered Nurse with current NMC registration
- Evidence of Continued Professional Development, with willingness to learn and self-develop
- Significant post registration experience and achievement in clinical primary care practice
- Experience managing teams within regulated environments such as CQC
- Understanding of the complexities of multi-disciplinary and multi-agency working
- A non-judgmental and compassionate approach with patient centred values
- Ability to communicate complex information
- Ability to build and maintain good working relationships with a range of stakeholders
- Understanding of clinical governance, health and safety and national clinical guidance
- Good IT skills and IT literacy
- Knowledge of healthcare policies and best practice
- Proactive problem solving skills
- Motivated as an individual and when working in a team



### Additional information

**Disclosure and Barring Service-** a Disclosure and Barring Service disclosure at the enhanced level is required for this role. A risk assessment will be undertaken if necessary.

**Prison Vetting-** a HMPPS (Her Majesties Prison and Probation Service) clearance is required for this role in accordance with Ministry of Justice, plus local prison vetting.

**Education and Training-** continuing professional development is encouraged and an annual appraisal system is in place to discuss ongoing objectives and support revalidation.